

Terms & Conditions.

Welcome to **Oasis Advanced**. By accessing and using our website and services, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree with these terms, you should not use our services.

1. General Information

1.1. Company Information

Oasis Advanced (referred to as "we", "us", or "our") is an online store offering a wide variety of products and services.

Registered Office: Pioneer House, Tom Mboya Street.

Contact Email: info@oasisadvanced.com

Phone Number: +254 720 537 918

1.2. Changes to Terms

We reserve the right to modify or update these terms at any time without prior notice. It is your responsibility to review these terms regularly. Continued use of the site after any modifications indicates acceptance of the updated terms.

2. User Obligations

2.1. Account Creation

To make purchases or access certain services, you may be required to create an account. You must ensure that the information you provide is accurate and up-to-date. You are responsible for maintaining the confidentiality of your account and password.

2.2. Age Restrictions

By using our website, you confirm that you are at least 18 years old or have parental consent. If you are under 18, you may only use our website with the involvement of a parent or guardian.

2.3. Prohibited Use

You agree not to use the website for any illegal or unauthorized purpose, including but not limited to:

- Impersonating another person
- Hacking or attempting to breach security measures
- Using any automated system or software to extract data

3. Product Information and Pricing

3.1. Product Descriptions

We strive to ensure that product descriptions and images are accurate. However, we do not warrant that product descriptions or other content on the website is completely accurate, complete, reliable, current, or error-free.

3.2. Pricing

All prices listed on the website are in **KES** and include applicable taxes unless otherwise stated. Prices are subject to change without notice, but changes will not affect orders that have already been placed.

4. Orders and Payment

4.1. Placing Orders

By placing an order, you agree to purchase a product in accordance with these terms. All orders are subject to availability, and we reserve the right to cancel any order for any reason.

4.2. Payment

We accept the following payment methods: Mobile Money (MPESA), Card Payments. All transactions are processed securely. You confirm that the payment information you provide is valid and correct, and you are authorized to use the payment method.

5. Shipping and Delivery

5.1. Shipping Costs

Shipping costs will be calculated at checkout based on the delivery destination and the size and weight of the package.

5.2. Delivery Times

We aim to deliver your order within the estimated delivery times provided at checkout. However, we do not guarantee that delivery will be made within the specified timeframes and are not liable for any delays.

5.3. International Shipping

International orders may be subject to import duties and taxes. These charges are the responsibility of the recipient.

6. Returns and Refunds

6.1. Return Policy

If you are not satisfied with your purchase, you may return the product within 2 days of receipt for a refund or exchange. Products must be returned in their original condition and packaging. Some items may not be eligible for return due to hygiene or safety reasons (e.g., cosmetics, perishable goods).

6.2. Refunds

Once we have received and inspected the returned product, we will notify you of the approval or rejection of your refund. Approved refunds will be processed within 10 business days.

7. Limitation of Liability

7.1. No Warranty

Oasis Advanced provides the website and services on an "as is" and "as available" basis. We do not guarantee that the site will be uninterrupted or error-free, and we are not liable for any disruptions, errors, or loss of data.

7.2. Liability Exclusions

To the maximum extent permitted by law, Oasis Advanced will not be held liable for any indirect, incidental, or consequential damages arising from the use or inability to use our website, including but not limited to loss of profits, data, or goodwill.

8. Intellectual Property

8.1. Ownership

All content on the website, including text, graphics, logos, images, and software, is the property of Oasis Advanced or its licensors and is protected by intellectual property laws.

8.2. License to Use

You are granted a limited, non-exclusive, and non-transferable license to access and use the content on our website for personal, non-commercial use only. You may not reproduce, modify, or distribute any content without our prior written consent.

9. Privacy Policy

Your use of the website is also governed by our **Privacy Policy**, which is incorporated into these Terms by reference. Please review our Privacy Policy to understand how we collect, use, and protect your information.

10. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of [Insert Jurisdiction]. Any disputes arising out of or relating to these terms will be resolved exclusively in the courts of Kenya.

11. Contact Information

For any questions or concerns regarding these terms and conditions, please contact us at:

Email: info@oasisadvanced.com

Phone: +254 720 537 918

Address: Pioneer House, Tom Mboya Street.

By using our website, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.